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OF COUNSEL
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September 10, 2006

TO: Accu-NetWorks, Potential Clientele
FROM: James E. Buckley
RE: Accu-NetWorks

As many of you are aware, Buckley, Mendleson & Criscione has been practicing law in the Capital District for many years. We have long utilized computers to manage and organize our client records, however computers and computer networks in their modern capacity have the ability to play a significantly larger role in the functionality and efficiency of any existing business.

Many years ago, our computer system provided simple email services and simple access to shared files and documents. In its current implementation, our computer network has allowed us to streamline the way we do business in several respects such as digital and remote dictation, secure remote access, shared schedules and calendaring, concise client data management, document scanning, and wireless guest services for visiting attorneys. Our IT vendor, Accu-NetWorks, has worked very closely with us to establish the most practical supplements to our IT infrastructure in order to give our company its greatest technical potential.

Upon utilizing Accu-NetWorks, it became evident that their support did not consist of the typical "fixes" supplied by your average vendor, but rather the provision of thorough and tailored solutions. They have always recommended clear, defined, and well thought-out strategies, and their foresight and planning has notably reduced our computer maintenance expenditures. The few times we have encountered problems, they have always been resolved quickly and completely, with less than an hour response time.

At the time we began working with Accu-NetWorks, we ceased spending money simply to make our computers function as we would expect them to. We instead recognized, with great satisfaction, that we had started making a solid investment in our company.